

SURREY COUNTY COUNCIL

LOCAL COMMITTEE (RUNNYMEDE)

DATE: 21 September 2015



LEAD OFFICER: Liz Tracey

SUBJECT: Family, Friends and Communities programme in Runnymede

DIVISION: All

SUMMARY OF ISSUE:

This item is a report for information and provides a progress update on the Family, Friends and Communities programme and activity of the recently formed Runnymede Family, Friends and Communities Member Task Group.

RECOMMENDATIONS:

There are no recommendations as this is a report for information.

1. INTRODUCTION AND BACKGROUND:

- 1.1 This item is for information and provides a progress update on the Family, Friends and Communities programme and activity of the recently formed Runnymede Family, Friends and Communities Member Task Group.
- 1.2 Surrey's population is increasing and ageing - by 2020, it is estimated that older people will make up 20% of the population, increasing demand on health and social care services. Residents expect services to be easy to use, responsive and value for money. Corporately we aim to meet these challenges by continuing to work as one team with our residents and partners and investing in early support to ensure residents can lead more independent lives.
- 1.3 Wellbeing is one of three priorities set out in the Surrey County Council Corporate Strategy. This priority aims to ensure everyone in Surrey has a great start to life and can live and age well. The Family, Friends and Communities Programme has been embedding a one team approach to improving community wellbeing across the Council.
- 1.4 The Family, Friends and Communities programme forms part of Surrey's response to the Care Act 2014 which places duties on local authorities to promote wellbeing; prevent, reduce or delay people's need for care and support; and provide information and advice for all residents.
- 1.5 The programme is being implemented within the context of increasing alignment between health and social care. The integration agenda requires health and social care to take joint responsibility for the place and in the North West Surrey area partners are working together to coordinate spending on services provided by the voluntary sector.

The integration agenda emphasises the need for collaboration with Borough Councils and the voluntary, community and faith sector. This approach is at the heart of the Family, Friends and Communities programme. Runnymede Borough Council provides a wide range of preventative services including Community Transport, Meals, Alarms and Telecare, Social Centres for Older People, Independent Retirement Living, Leisure Centres, Parks, and Sport and Health Development. A range of innovative projects and initiatives have also been delivered through the Personalisation, Prevention and Partnership Fund including a community projects fund.

2. PROGRAMME ACTIVITY:

- 2.1 What residents have told us they want:



The Family, Friends and Communities programme aims to make this real for residents.

2.2 To achieve this we are:

- **Giving staff the support they need:** empowering staff to be creative and dynamic, involved in local communities, working in partnership and putting the people they support in control.
 - Ongoing **training and support** to help staff have aspirational conversations with residents that focus on the individual's values and current support networks.
 - Embedding the **Social Care Development Coordinator** role within Adult Social Care Locality and Hospital teams. This role helps to make teams aware of the range of community-based preventative support, and will work with partners to shape the support available locally.
- **Ensuring resources are available:** working in collaboration to build up the range of community-based preventative support available and nurture supportive and resilient communities.
 - Supporting the development of a network of **timebanks** across Surrey. Timebanks allow local residents and groups to share their time and skills with one another to increase community connections, improve people's support networks and remove barriers for people to take part in education, training or employment. For more information about timebanking visit <http://www.surreycc.gov.uk/get-involved/be-a-volunteer/get-involved-with-your-community/timebanking-in-surrey>.

- Maximising **corporate social responsibility** by engaging businesses in sharing resources with communities and voluntary organisations.
- Working in partnership with Clinical Commissioning Groups and Borough Councils to **shape provision of preventative support within the voluntary, community and faith sector**. For example, by strengthening engagement mechanisms with the sector and presenting local priorities and objectives in a coordinated way, to help the sector better understand what is needed and respond effectively, avoiding duplication or competing activity.
- Refreshing the **Surrey County Council grants process** to support fair, transparent and effective use of all Surrey grants to build up the sustainability and capacity of the voluntary sector. The new process promotes principles of social value, community well-being and strong competitive local economy.
- Building **community resilience** to ensure communities are aware, prepared, supportive and strong in the face of adversity.
- **Making information easy to find:** working in partnership to make sure people can find the information they need, when they need it.
 - Relaunching **Surrey Information Point**, the comprehensive online directory of services. Training information and advice providers to support residents to use this website.
 - Promoting the **One Stop Surrey** onward signposting and referral tool which can be carried out either by the first agency visiting a resident in their own home or by a resident making sure someone they know, is getting the right kind of information and support that they need. Download or complete the form online at www.ageuk.org.uk/surrey/help-advice/one-stop-surrey.
 - Delivering on an **Information and Advice Strategy** with critical partners including delivery of two Information Summits providing a day's training for information and advice providers, and development of an ongoing modular training programme.
 - Working with Borough Councils and other partners to maximise **local opportunities to promote services and information tools**, for example, through events such as the Runnymede Living and Ageing Well Week.

2.3 In Runnymede the Family, Friends and Communities Member Task Group has been established to champion the goals of the Family, Friends and Communities programme, and help to make them a reality in Runnymede by:

- capturing the local knowledge and connections that Members have
- identifying opportunities for Members to act as local champions within their spheres of influence

- supporting local delivery of specific tools and initiatives such as timebanking and Surrey Information Point (www.surreyinformationpoint.org.uk)
- sharing updates with the Local Committee to help other Members understand how they can support these goals.

Officers from Surrey County Council and Runnymede Borough Council are providing an advisory and support role to the Task Group. The borough council has produced an excellent directory of services (www.runnymede.gov.uk/olderpeople) which can be downloaded, or requested as hard copy by calling 01932 425865.

The Task Group has met twice and has identified 'information and communication' as a key area of focus. The group will explore ways to ensure communities are aware of the wide range of support and opportunities available, and to support the role of community and faith groups in connecting people with support.

2.4 In the next three months three key events will take place that will contribute to the goals of the Family, Friends and Communities programme:

- Runnymede Living and Ageing Well Week (Monday 28 September to Sunday 4 October). The week is being led by Runnymede Borough Council and aims to inspire and enable residents to have fun, be active and live independently. Aimed at the over 50s, the week consists of activities, tastings, information and celebrations designed to demonstrate the vast array of services available in the borough. For more information visit <https://www.runnymede.gov.uk/livingwell>.
- Runnymede's Resilient Communities Tea Party (Thursday 8 October). In collaboration, Surrey County Council and Runnymede Borough Council are organising an event to bring together community and faith groups, and key voluntary organisations. The event is being supported by the Task Group and member champion, and will celebrate the things that help to make Runnymede communities friendly and supportive places to live, let people know about local services and support, and explore the vital role communities play in looking out for people who need a bit of extra help.
- The Surrey Living and Ageing Well Awards (Wednesday 18 November 2015). The Awards provide an opportunity for individuals and particularly volunteers to be acknowledged for their positive contribution to the local community, improving services for older people, increasing wellbeing and making Surrey a great place in which to live and age well. For more information visit <http://www.surreycc.gov.uk/social-care-and-health/care-and-support-for-adults/get-involved/living-and-ageing-well-in-surrey/living-and-ageing-well-awards>.

www.surreycc.gov.uk/runnymede

3. HOW ALL MEMBERS CAN CONTRIBUTE

Members have a wealth of local knowledge and connections, and are ideally placed to champion the Family, Friends and Communities approach within their communities. Members could:

- share their local knowledge with the Social Care Development Coordinators to help them make connections with the voluntary, community and faith sector
- encourage local groups and businesses to be inclusive of, and accessible to, people with care and support needs
- promote Surrey Information Point and One Stop Surrey within their community
- promote events such as the Runnymede Living and Ageing Well Week and Surrey Awards within their community
- identify opportunities for development of initiatives such as timebanking.

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